

12-9-19



December 9, 2019

Via E-Mail: Steven.Gustafson@DEO.MyFlorida.com
WARNnotices@deo.myflorida.com

Steven Gustafso
State Trade and Rapid Response Coordinator
REACT Program
MSC 229
107 E. Madison Street
Tallahassee, FL 32399-4137

Re: Alorica Inc. Plant Closing
111 US Highway 301 South,
Tampa, Florida 33619

Dear Mr. Gustafso:

This notice is being issued in accordance with the Worker Adjustment and Retraining Notification (WARN) Act in order to notify you that Alorica Inc. ("Alorica") is permanently closing its entire Tampa, Florida site located at 111 US Highway 301 South, Tampa, Florida 33619, on March 31, 2020 (the "Plant Closing").

The company contact for further information is Jessika Rodriguez, Employee Experience Regional Director, who can be reached by phone at 757-619-0491 or via email at Jessika.Rodriguez@alorica.com.

Terminations in connection with this Plant Closing will begin on February 9, 2020, and employees are expected to be terminated according to the following schedule:

Expected Separation Date	Number of Affected Employees
Feb. 9, 2020	122
Feb. 16, 2020	126
Feb. 23, 2020	50
March 1, 2020	46
March 8, 2020	42
March 15, 2020	43
March 27, 2020	53
Total Employees	482

Affected positions consist of the following:

Position Title	Number of Affected Employees
Finance.Revenue Assurance.Account Manager.	1

Operations.Operations.Associate.	3
Operations.Operations.CSR - Lead.	24
Operations.Operations.Customer Service Representative.	419
Operations.Operations.Manager.	3
Operations.Operations.Receptionist.	1
Operations.Operations.Sr Manager.	2
Operations.Operations.Sr Team Manager.	1
Operations.Operations.Supervisor.	1
Operations.Operations.Team Manager.	16
Operations.Training.Manager.	1
Operations.Training.Trainer - Temp.	1
Operations.Training.Trainer.	3
Operations.Workforce.Associate.	5
Operations.Workforce.Scheduler.	1
Total Employees	482

Bumping rights do not exist, and employees are not unionized.

Affected employees were notified on the same date as this letter of the Plant Closing and their respective termination dates. The chief local elected official was also notified on the date of this letter.

Please direct any questions or requests for additional information to the company contact noted above.

Respectfully,



Dan Finnegan
Vice President, Employee Experience