



SP+ Corporation
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September 23, 2020

Via Email

Mayor Buddy Dyer
(e) buddy.dyer@orlando.gov

Via Email

Mayor Jerry Demings
(e) mayor@ocfl.net

Via Email

Steven Gustafson
(e) WARNnotices@deo.myflorida.com

Via Email

Mayor Jose A. Alvarez
(e) jaalvarez@kissimee.org

Via Email

Commissioner Viviana Janer
(e) viviana.janer@osceola.org

Dear Distinguished Members,

Baggage Airline Guest Services (Bags) provides Passenger Services management to the Orlando International Airport ("MCO Airport") at 1 Jeff Fuqua Blvd., Orlando, FL 32827. Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees who were temporarily laid off from the FLL Airport during the period between March 20 and July 14, are being permanently separated, effective today. A list of the job titles of the employees who will be affected by this layoff, and the number of employees within each job title, is attached.

Bags has laid off 321 employees. We expected the layoffs to be temporary and last less than six months. Since that time, however, the duration and severity of the COVID-19 pandemic, including its impact on the travel business has required us to reassess our outlook. We remain unsure if and when the Company will again staff its positions at the airport. It is possible that these positions will return, but the timing of that action, if it occurs, is unknown at this time. Accordingly, although we had believed that the previous layoffs would only be temporary, we must now conclude that those layoffs will be permanent and the employees who worked at the above-referenced locations will be separated from Bags effective today. We were unable to provide more notice of this action because the events set forth above, all of which are outside of our control, were not reasonably foreseeable.

The impacted employees do not have bumping rights.

You may direct further inquiries about this matter to Colleen Kozak, Vice President of Human Resources via e-mail: ckozak@spplus.com or phone: (312) 274-2000.

Sincerely,

SP+ Corporation

Impacted Positions

ASSISTANT FACILITY MANAGER	1
BAGGAGE HANDLER	21
BSO AGENT	3
DOH AGENT	27
DOH SUPERVISOR	2
FACILITY MANAGER	2
FIS AGENT	7
FIS AMBASSADOR	4
FIS SUPERVISOR	1
GATE ASSISTANT	12
LEAD SKYCAP	3
LOBBY AGENT	1
PASSENGER SERV AGENT	21
RAC AGENT	13
RAC GSC	3
RAC GSC SUPERVISOR	3
RAC SUPERVISOR	1
SKYCAP	19
SUPERVISOR	1
TRAINING SPECIALIST	1
VALET	10
VENDOR BEHIND THE COUNTER	14
VENDOR BEHIND THE COUNTER AM	8
WAREHOUSE SUPERVISOR	1
WHEELCHAIR AGENT	133
WHEELCHAIR DISPATCHER	9