



INNOVATION IN OPERATION

SP+ Corporation
200 E Randolph St
Suite 7700
Chicago, IL 60601
312-274-2000

spplus.com | parking.com | bagsinc.com

September 25, 2020

Via Email

Mayor Buddy Dyer
(e) buddy.dyer@orlando.gov

Via Email

Mayor Jerry Demings
(e) mayor@ocfl.net

Via First Class Mail

Mayor Renee Raper
P.O. Box 690868
Orlando, FL 32869

Via Email

Mayor Jose A. Alvarez
(e) jaalvarez@kissimee.org

Via Email

Commissioner Viviana Janer
(e) Viviana.Janer@osceola.org

Via Email

Steven Gustafson
(e) WARNnotices@deo.myflorida.com

Dear Distinguished Members,

Baggage Airline Guest Services (“Bags”) provides remote airline check-in, luggage, valet and assorted parking and travel management services throughout the Lake Buena Vista region. The Bags office that services the impacted employees is located 6751 Forum Dr #200, Orlando, FL 32821. The employees daily work occurs at a variety of locations in the Lake Buena Vista region (address locations are listed below). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the “WARN Act”), this letter is to inform you that the Bags employees who were temporarily laid off from the Lake Buena Vista area region during the period between March 20 and July 2, are being permanently separated, effective today. A list of the job titles of the employees who will be affected by this layoff, and the number of employees within each job title, is attached.

Bags has laid off 560 employees. We expected the layoffs to be temporary and last less than six months. Since that time, however, the duration and severity of the COVID-19 pandemic, including its impact on the travel business, has required us to reassess our outlook. We remain unsure if and when the Company will again staff its positions throughout the Lake Buena Vista region. It is possible that these positions will return, but the timing of that action, if it occurs, is unknown at this time. Accordingly, although we had believed that the previous layoffs would only be temporary, we must now conclude that those layoffs will be permanent and the employees who worked at the below-referenced Lake Buena Vista region locations will be separated from Bags effective today. We were unable to provide more notice of this action because the events set forth above, all of which are outside of our control, were not reasonably foreseeable.

The impacted employees do not have bumping rights.

You may direct further inquiries about this matter to Colleen Kozak, Vice President of Human Resources via e-mail: ckozak@spplus.com or phone: (312) 274-2000.

Sincerely,

SP+ Corporation**Bags had impacted operations/locations set up at the following addresses:**

1755 West Buena Vista Drive, Lake Buena Vista, FL 32830
 1801 West Buena Vista Drive, Lake Buena Vista, FL 32830
 1991 West Buena Vista Drive, Lake Buena Vista, FL 32830
 1701 West Buena Vista Drive, Lake Buena Vista, FL 32830
 3701 Osceola Parkway, Lake Buena Vista, FL 32830
 1850 Animation Way, Lake Buena Vista, FL 32830
 1800 West Epcot Resort Blvd., Lake Buena Vista, FL 32830
 2101 North W. Epcot Resort Blvd., Lake Buena Vista, FL 32830
 900 Cayman Way, Lake Buena Vista, FL 32830
 4600 North World Drive, Lake Buena Vista, FL 32830
 1960 Broadway, Lake Buena Vista, FL 32830
 901 West Timberline Drive, Lake Buena Vista, FL 32830
 1700 Epcot Resort Blvd., Lake Buena Vista, FL 32830
 3701 W Osceola Pkwy, Orlando, FL 34747
 1050 Century Dr, Kissimmee, FL 32830
 1080 Esplanade Ave, Lake Buena Vista, FL 32830
 1600 Seven Seas Drive, Orlando, FL 32830
 4401 Floridian Way, Lake Buena Vista, FL 32830
 1510 N Cove Rd, Lake Buena Vista, FL 32830
 901 Timberline Dr, Orlando, FL 32830
 1000 W Buena Vista Dr, Orlando, FL 32830
 1251 Riverside Dr, Orlando, FL 32830
 2201 Orleans Dr, Orlando, FL 32830
 1486 Buena Vista Dr, Lake Buena Vista, FL 32830

Impacted Positions

ADMINISTRATIVE ASSISTANT	1
ASSISTANT FACILITY MANAGER	4
BELLPERSON	2
DME LUGGAGE ASSISTANT	4
FACILITY MANAGER	8
GRAVEYARD VALET	9
HR COORDINATOR FIELD	1
LUGGAGE ASSISTANT	91
LUGGAGE DISPATCHER	35
LUGGAGE DISPATCHER TRAINER	1
LUGGAGE GRAVEYARD	14
LUGGAGE GRAVEYARD SUPERVISOR	2
LUGGAGE GREETER	8
LUGGAGE PHONES	1
LUGGAGE SUPERVISOR	16

RAC ADMINISTRATOR	2
RAC AGENT	114
RAC COMMAND CTR AGENT	11
RAC COMMAND CTR GSC	2
RAC GSC	47
RAC GSC SUPERVISOR	3
RAC SUPERVISOR	1
TRANSFER DRIVER	2
VALET	117
VALET CAPTAIN	4
VALET DISPATCHER	48
VALET SUPERVISOR	11
VIP AGENT	1