

October 1, 2020

**BY FAX (850) 921-3859 AND
ELECTRONIC MAIL
TO WARNnotices@deo.myflorida.com**

Attn: Steven Gustafson, State Trade and Rapid Response Coordinator
REACT Program
MSC 229
107 E. Madison Street
Tallahassee, FL 32399-4137

Re: Road America Closure

Dear Mr. Gustafson:

In accordance with the Worker Adjustment and Retraining Notification Act (“WARN”) and 29 CFR §§ 639.6(c) and 639.7(e), I am writing to notify you that Brickell Financial Services – Motorclub, Inc., d/b/a Road America Motor Club (“Road America”) is in the process of closing its operations located at 7300 Corporate Center Drive, Suite 601, Miami, FL 33126. The closure is occurring due to operational needs and the sale of company assets.

Currently, 115 employees work at or report in to Road America’s Miami location. The closure is expected to be permanent and will affect all employees working at that location. The employment of the 115 employees is expected to terminate on November 30, 2020.

A listing of job titles of positions to be affected and the number of affected employees in each job classification is enclosed. The affected employees are not represented by a union, and employees do not have “bumping rights.”

Please contact me at jamrugo@road-america.com, 786-512-1016, or Road America’s address below if you have any questions.

Sincerely,



Jair Marrugo
President, Chief Executive Officer,
Regional General Manager

**ROAD AMERICA
POSITIONS AFFECTED**

Claims Specialist	1
Accounts Receivable Manager	1
Billing Specialist	3
CC Client Relat. Specialist II	1
CC Client Relations Specialist	3
Claims Specialist	4
Client Services Manager	2
Client Services Specialist	2
Collection Specialist	1
Contact Center Administrator	1
Controller	1
Customer Care Representative	6
Customer Care Sr Supervisor	1
Data and Environment Sec Manag	1
Database Analyst	1
DD Prov.Network Analysis	1
Deputy Director Contact Center	1
Director of Provider Network	1
Escalation Assistant Manager	1
Escalation Representative	11
Escalations & CC Manager	1
EUS Specialist II	2
Head of Underwriting	1
Human Resources Generalist	1
IT Data Processing	1
IT Senior DBA	1
IT Senior Software Engineer	1
Jr Software QA Engineer	1
Licensing Compliance Admin	1
Marketing Manager	1
Network Account Manager	3
Office Assistant	1
Payout Collection Specialist	1
Payroll Manager	1
Provider Network Manager	1
Provider Pay. Reaserch Rep.	1
Provider Payables Representative	5
QA Software Engineer	1
Quality and Training Manager	1
Quality Assurance Analyst	2

RC Supervisor	1
Reception-Administration	1
Regional Director of Legal	1
Remote Agent support Superv.	3
Remote Agent Support Team Lead	10
Report Analyst	1
Response Center Assistant Mgr	1
RV Technician	4
Secondary Tow Representative	11
Secondary Tow Team Lead	1
Software Engineer	1
SPN Payables Deputy Manager	1
SPN Specialty Netw Recruiter	1
SPN Specialty Vehicle Manager	1
Sr Software Engineer	2
Training & Development Specialist	1
UX Graphic Designer	1
Workforce Coordinator	1