

11-25-19



November 20, 2019

Steven Gustafson
State Trade and Rapid Response Coordinator
REACT Program
MSC 229
107 E. Madison Street
Tallahassee, FL 32399-4137

Re: Notification of Program Closure

Dear Mr. Gustafson:

In accordance with the Worker Adjustment and Retraining Notification Act, this letter is to advise you that Concentrix CVG Corporation ("the Company") plans to permanently close one of the client programs located at the Tampa, Florida Contact Center facility located at 6302 East Martin Luther King Jr. Blvd, Suite 200, Tampa, FL 33619.

The closure is planned to occur on January 17, 2020 and could impact up to 245 employees who are being given 60 days of notice consistent with the WARN Act, prior to their termination of employment on January 19, 2020. Although this program is closing, the Company will maintain a presence in the area through a significant number of positions on another program. Concentrix officials are working aggressively to attract other client programs for the Tampa, Florida location.

If you need additional information, you may contact Kimberly Steadman, People Solutions Group Business Partner at 813-627-3848.

Sincerely,
Concentrix CVG Corporation

A handwritten signature in black ink, appearing to read "Bernadine Topazio".

Bernadine Topazio
Sr. Director, Legal Counsel
Concentrix CVG Corporation
cc: WARNnotices@deo.myflorida.com

Concentrix CVG Corporation

List of Affected job titles and the number of employees in each job classification

- 217 Advisors
- 1 Sr. Manager, Operations
- 3 Operations Manager II
- 16 Team Leaders
- 1 Associate, Real Time Management
- 1 Sr. Representative, Real Time Management
- 1 Sr. Specialist, Operations Support
- 1 Training Manager
- 1 Professional I, Service Delivery
- 3 Sr. Trainer I