



GUEST
SERVICES

Legendary Hospitality Since 1917

July 23, 2020

State Trade and Rapid Response Coordinator Steven Gustafson
REACT Program
MSC 229
107 E. Madison Street
Tallahassee, FL 32399-4137

Dear Steven Gustafson:

Guest Services' business during the four months of the COVID-19 pandemic has not recovered the way we all had hoped, as many of our hospitality management facilities remain closed or with significantly-reduced operations, and we are forced to take the drastic action of permanently laying off many employees within Guest Services' operations nationwide.

This includes employees who are working in your jurisdiction. The location(s) and addresses of the workplaces at which we are laying off employees are included on a separate spreadsheet enclosed in this letter.

Also included in this spreadsheet is the identification of the job titles of each position we are laying off in your State / Locality as well as the number of affected employees in each position. Bumping rights do not exist in these locations.

Employees' final date of employment will be Friday, September 25, 2020 and these layoffs will be effective on Saturday, September 26, 2020.

If you have any questions regarding these employees' permanent layoffs from Guest Services, please do not hesitate to Danielle Verderosa, the Vice President of Human Resources. Danielle can be reached via email at Danielle.Verderosa@guestservices.com or by phone at (703) 849-9311.

Thank you and best wishes to you during this pandemic.

Sincerely,

Gerry Gabrys
Chief Executive Officer

Nico J. Foris
Chief Operating Officer

cc: Danielle Verderosa, Vice President of Human Resources

