



ROSEN HOTELS & RESORTS

Office of the President

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www.RosenHotels.com

July 08, 2020

Honorable Jerry Demings
Orange County Mayor
201 S. Rosalind Ave.
Orlando, Florida 32801

Mr. Steven Gustafason
State Trade and Rapid Response Coordinator
REACT Program, Rapid Response Unit
MSC 229
107 E. Madison Street
Tallahassee, Florida 32399

It is with deep personal regret that I announce the layoffs of associates at Rosen Hotels & Resorts. Never in the 46-year history of my company would I have envisioned such a drastic decision. This is especially painful for me, as I consider these valued associates as extended members of the Rosen family, without whose contributions our company would never have achieved the success it has through the years.

WARN Act Notice:

Rosen Hotels & Resorts (the "Company") located at 4000 Destination Parkway, Orlando, FL 32819 is conducting a mass layoff. Jonni Kimberly, Director of Human Resources, can be contacted at 407-996-1706 for further information.

This action is being taken due to the extreme business circumstances the Company is faced with. The entire corporation is not being closed. The action will be effective for everyone impacted on July 31, 2020.

The job titles of positions to be affected and the number of affected employees in each job classification are attached as Exhibit 1. No bumping rights exist, and no union represents the affected employees.

Given the unforeseeable circumstances suddenly and unexpectedly facing the Company, it is unable to give additional notice. It is providing the notice practicable under the circumstances.

Sincerely,

Harris Rosen
President and COO
Rosen Hotels & Resorts

Rosen Hotels & Resorts Reduction in Workforce

July of 2020

PERMANENT LAY OFF	
<u>Position Title</u>	<u>count</u>
Group Billing	2
Cost Control	1
Dir of Revenue Mgmt	1
Revenue Mgr	2
Cost Control Mgr	2
Labor Mgmt Data Analyst	1
Financial Specialist	1
Reservation Asst Call Center Mgr	1
PBX Asst Mgr	1
IT Convention Network Engineer	2
IT Convention Sales Associate	2
IT Dir of Sales	1
IT Network Administrator	1
Purchasing Specialist	2
Laundry Services Manager	2
Conf Sales Mgr	6
Grp Sales Mgr	3
Conf Sales Mgr	3
Grp Sales Mgr	2
Asst Dir of Sales	1
Conf Sales Mgr	1
Grp Sales Mgr	2
Sales Mgr	1
Design and Construction Coordinato	2
CHRD Recruiter	2
Accounts Payable Staff	6
Card Processing Center	1
Credit Leisure	4
General Cashier	3
General Ledger Specialist	1
Group Billing	6
Income Audit	4
Payroll Staff	1
Reservation Grp Housing Coord	8
Reservation Call Center Agent	10
Reservation Call Center Supv	1
Social Media	2
Copywriter	1
PBX Operator	8
IT Convention Sales Admin	1
IT Room Tech	3
IT Tech	3

UNPAID FURLOUGH	
<u>Position Title</u>	<u>count</u>
Reservation Call Center Mgr	1
Reservation Group Housing Mgr	1
PBX Asst Mgr	1
Renovation Project Manager	1
Accounts Payable Staff	5
Card Processing Center	1
Credit Leisure	2
General Cashier	1
General Ledger Specialist	1
Group Billing	4
Income Audit	1
Labor Mgmt Specialist	1
Payroll Staff	2
Reservation Grp Housing Coord	8
Reservation Call Center Agent	36
Reservation Call Center Supv	3
Internet Sales Agent	9
Creative Team	3
PBX Operator	17
IT Tech	1
Purchasing Dept. Staff	2
Laundry Services Truck Driver	2
Laundry Services Wash	3
Laundry Mechanic	2
Catering Special Event Admin	1
Engineering Operations Admin	1
Merchandising Coordinator	2
Rosen Standards Admin. Asst.	1
CHRD Benefits Coord	1
CHRD CEC Coord	1
CHRD Training Coord	1
CHRD Generalist	2
CHRD Coordinator II	1
CHRD Administrative	1
CHRD Coord	1
ALR Sous Chef	1
Asst HSKP Mgr	1
Asst Restaurant Mgr	1
Asst. Chief Kitchen Steward	1
Asst. Sr. Golf Pro	1
Beverage Manager	1

Rosen Hotels & Resorts Reduction in Workforce

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PERMANENT LAY OFF	
<u>Position Title</u>	<u>count</u>
IT Inventory Control	1
Purchasing Dept. Staff	2
Laundry Services Supv	3
Laundry Services Truck Driver	4
Laundry Services Wash	12
Laundry Services Fold	45
Function Book Coord III	1
Function Book Coord I	1
Sr. Function Book Coord	1
Merchandising Coordinator	1
Safety Specialist	1
ProvInsure Risk Staff	1
Landscape Crew	2
Rosen Standards Interior Designer	1
Rosen Standards Development Spe	1
Rosen Standards Admin Asst.	1
CHRD Benefit Coordinator	1
CHRD English Teacher	2
CHRD Recruiting Coordinator	2
CHRD Coordinator	2
3NINE Bartender	2
3NINE Kitchen Staff	3
ALR Cook Chef	1
ALR Steward	2
Asst HSKP Mgr	1
Back Aisle Attendants Banquets	7
Banquet Admin Asst	1
Banquet Linen Attendant	1
Banquet Mgr	6
Banquet Mgr Asst.	1
Banquet Set Asst. Manager	3
Bartender Lobby	3
Beverage Mgr Asst	1
Buspersion	1
Café Asst Mgr	1
Cafe Osceola Asst. Manager	1
Cafe Osceola Manager	1
Cala Bella Chef	1
Cala Bella Manager	1
Cala Bella Server	1
Cala Bella Steward	1
Captain Banquet	10

UNPAID FURLOUGH	
<u>Position Title</u>	<u>count</u>
Café Asst Mgr	1
Cafe Mgr	1
Convention Svc Setup Supv	1
Dir of F&B Outlets	1
Director of Convention Serv. Setup	1
Director of Health Club	1
Director of Tournaments	1
Engineering Shift Mgr	1
Everglades Asst Mgr	1
Exec. Secretary	1
F&B Executive	1
F&B Mgr	1
Front Desk Training Manager	1
Harrys Mgr	1
Health Club Manager	1
Hotel Services Mgr	1
Housekeeping Office Manager	1
HSKP Senior Team Mgr	1
In Room Dining Asst Mgr	1
Mgr Jacks Place/Café	1
Security Manager	1
Security Manager Sr.	1
Shogun Mgr	1
Smooth Java Mgr	1
Steward Supv	1
Tapas Sous Chef	1
Tobias Chef	1
Uniform Manager	1
VIP Concierge Manager	1
Banquet Admin Asst	1
Buspersion Fine Dining	1
Carpet Cleaner	1
Clerical A&G	1
Convention Concierge	1
Destination Cafe Steward	1
Everglades Greeter	1
Exec Secretary F&B	1
Front Desk Supv	1
Front Services Captain	1
Gift Shop Cashier	1
Harrys Buspersion	1
Harrys Steward	1

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PERMANENT LAY OFF	
<u>Position Title</u>	<u>count</u>
Cashier	5
Cashier Cafe	5
Cat Tails Manager	1
Chief Engineer	1
Coffee Shop Attendant	5
Concierge Services	1
Convention Assoc Dir of Catering	1
Convention Service Setup Manager	6
Convention Srv Clerical	7
Convention Srv Mgr	19
Convention Svc Setup	44
Convention Svc Setup Event Services	3
Convention Svc Setup Lead	3
Convention Svc Setup Supv	3
Deli Chef	5
Destination Café Manager	1
Dir of Front Office	2
Engineering Mgr	2
Executive Housekeeper	2
Front Desk Agent	27
Front Desk Asst Mgr	6
Front Desk Lead	1
Front Services Asst Mgr	4
Front Services Manager	1
Groundskeeper All	6
Harrys Asst Mgr	1
Harrys Culinary	4
Headwaters Bartender	1
Health Club Asst. Manager	2
Health Club Front Desk	2
Health Club Tech Therapy	2
Hotel Services Mgr	1
Housekeeping Evening Manager	2
Housekeeping Team Manager	8
Housekeeping Team Manager II	2
Housekeeping Team Manager III	1
Houseperson	1
Houseperson Runner	4
Houseperson/Linen Floor Attend	1
Hskp Carpet Cleaner	2
HSKP Runner	1

UNPAID FURLOUGH	
<u>Position Title</u>	<u>count</u>
Health Club Front Desk	1
Health Club Tech Therapy	1
Health Club Tech Therapy/Lead	1
Houseperson Runner	1
Houseperson Supv	1
In Room Dining Captain	1
Kitchen Admin Asst Lead	1
Kitchen Staff Garde Mange II	1
Kitchen Staff Line Cook/Everglades Cook	1
Kitchen Staff Prep Cook	1
Kitchen Staff/Everglades Cook	1
Maintenance Crew/plumbing apprentic	1
Merchandise F&B Coord	1
Pool Tech	1
Room Calls	1
Sales Clerical Exec Secretary	1
Security Lead	1
Security Lost & Found	1
Steward Supv	1
Sushi Cook Chef	1
Tapas Cook Chef	1
Uniform Control Supv	1
Warehouse Lead	1
Warehouse Staff Admin	1
ALR Manager	2
Convention Service Setup Manager	2
Dir of Banquets	2
Dir of HSKP	2
Executive Housekeeper	2
F&B Outlets Manager	2
Front Services Manager	2
In Room Dining Mgr	2
Lite Bite Mgr	2
ALR Steward	2
Bartender Banquet	2
Buspersion	2
Cafeteria Steward	2
Cashier Cafe	2
Concierge Services	2
Front Desk Lead	2
Front Desk Lobby	2

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PERMANENT LAY OFF	
<u>Position Title</u>	<u>count</u>
In Room Dining Asst Mgr	2
In Room Dining Service	1
Kitchen Banquet Sous Chef	1
Kitchen Buffet Attendant	6
Kitchen Sous Chef	8
Kitchen Sr Supv	3
Kitchen Staff	16
Kitchen Staff Bakery	11
Kitchen Staff Banquet Cook	1
Kitchen Staff Banquet Cook I	9
Kitchen Staff Garde Mange	17
Kitchen Staff Garde Mange II	1
Kitchen Staff Line Cook	9
Kitchen Staff Line Cook II	1
Kitchen Staff Line Cook II/Butcher	1
Kitchen Staff Prep Cook	3
Linen Floor Attendant	49
Linen Runner	2
Lite Bite Mgr	1
Lobby Attendant Conv	1
Lobby Service Mgr	1
Maintenance Crew	6
Mgr On Duty	4
Mi Casa Kitchen Manager	1
Mi Casa Outlet Manager	4
Monroe St. Deli Manager	1
Monroe St. Sous Chef	1
Night Houseperson	5
Night HSKP	8
Night Runner	1
Package Room Asst. Manager	1
Package Room Mgr	1
PM Supv	2
Public Area Attendant AM	4
Public Area Attendant PM	4
Public Area Manager	1
Quality Control	36
Room Attendant	319
Room Calls	2
Runners Banquet	1
Sales Clerical	9
Sales Mgr	2

UNPAID FURLOUGH	
<u>Position Title</u>	<u>count</u>
Groundskeeper All	2
Harrys Greeter	2
Harrys Supv	2
Health Club Attendant	2
Kitchen Buffet Attendant	2
Kitchen Staff	2
Kitchen Staff Bakery	2
Lite Bite Stocker Steward	2
Maintenance Crew I	2
Security Welcome Officer	2
Shipping Clerk	2
Uniform Control	2
Banquet Mgr	3
Banquet Set Asst. Manager	3
Hotel Services Manager 1	3
Kitchen Chief Steward	3
Kitchen Exec Chef	3
Mgr On Duty	3
Warehouse Manager	3
Cashier In Room Dining	3
Convention Svc Setup Lead	3
Engineering Kitchen Mech	3
GM Admin Asst	3
HSKP Dispatch Admin	3
HSKP Linen Runner	3
Kitchen Admin Asst	3
Kitchen Staff Garde Mange	3
Kitchen Staff Line Cook II	3
Maintenance Crew II	3
Monroe St Steward	3
Night Houseperson	3
PM Supv	3
Runners Banquet	3
Security Admin Asst	3
Security Supv	3
Server Lobby Bar	3
Front Desk Mgr	4
Kitchen Exec Sous Chef	4
Bartender Lobby	4
Captain Banquet	4
HVAC Tech	4
Night HSKP	4

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July of 2020

PERMANENT LAY OFF	
<u>Position Title</u>	<u>count</u>
Security	2
Security Asst Dir	2
Security Manager	1
Server Cafe	6
Server In Room Dining	1
Shogun Prep Chef	1
Smooth Java Mgr	1
Steward	68
Steward Cafe Osceola	3
Steward Lead	3
Steward Manager	5
Steward Supv	1
Sushi Sous Chef	1
Tobias Asst. Manager	3
Tobias Chef	1
Uniform Control	4
Uniform Control Supv	1
VIP Concierge	4
Warehouse Manager	1
Warehouse Staff	2
Total Reduction via Lay Off	1107

UNPAID FURLOUGH	
<u>Position Title</u>	<u>count</u>
Security Dispatch	4
Warehouse Supv	4
Cashier	5
Coffee Shop Attendant	5
Engineering Office Mgr	5
Harrys Server	5
Sales Mgr	5
Front Desk Asst Mgr	6
Housekeeping Team Manager	6
Deli Chef	6
Front Desk Agent	6
VIP Concierge	6
Bellperson	7
Convention Srv Clerical	7
Server In Room Dining	7
Harrys Culinary	8
Kitchen Staff Line Cook	8
Convention Srv Mgr	9
Kitchen Sous Chef	9
Painter	9
Server Cafe	9
Linen Floor Attendant	11
Warehouse Staff	11
Convention Svc Setup	12
Server Banquet	13
Quality Control	14
Sales Clerical	17
Lobby Attendant Conv	20
Steward	21
Maintenance Crew	34
Security	35
Room Attendant	174
Total Reduction via Furlough	841