

November 16, 2020

Via Email

Steven Gustafson, State Trade and Rapid Response Coordinator
REACT Program
MSC 229
107 E. Madison Street
Tallahassee, FL 32399-4137
WARNnotices@deo.myflorida.com
Facsimile: (850) 921-3859

Re: TTEC Plant Closing in Orlando, FL

Dear Mr. Gustafson:

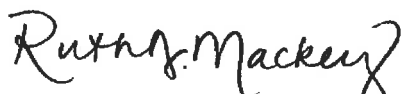
This notice is being provided pursuant to the Worker Adjustment and Retraining Notification (WARN) Act of 1988, which requires affected employers to provide notice to certain government units or officials of a pending mass layoff or permanent closure.

This is to advise you that on January 31, 2021, TTEC will permanently cease its operations with one of its clients at the Orlando, Florida site, located at 3600 eCommerce Place Orlando, FL 32808. The number of employees affected in the first round of this layoff is 55, the majority of whom are hourly sales agents. Affected employees do not have bumping rights.

Employees are not represented by a union.

The information contained in this letter is based on the best information available to us at this time. As permitted by 20 C.F.R. § 639.7(f), the Company maintains other information required by 20 C.F.R. § 639.7(e) on site and readily accessible. For further information or to review the material required by 20 C.F.R. § 639.7(e), please contact Bethany Callahan at (480) 446-1620, or bethany.callahan@ttec.com.

Sincerely,



Ruth N. Mackey
Senior Corporate Counsel
Labor/Employment and Litigation

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9197 south peoria street
englewood, co 80112

contact
ttec.com
+1.800.835.3832

TTEC

The total number of affected employees is actually 59:

- 55 sales agents
- 1 Senior Manager
- 3 Manager II