October 29, 2026

Yolanda Triplett
State Trade and Rapid Response Coordinator
Florida Department of Commerce
107 East Madison Street - MSC 229
Tallahassee, Florida 32399-4137
Phone: 850-245–7477
Email: yolanda.triplett@commerce.fl.gov

Re: Announcement of Planned Action

Dear Ms. Triplett:

We are writing to give you notice that the Work Group reporting to Jennifer Plasse-Puzey, Convey Health Solutions Senior Vice President of Operations, will undergo a restructuring and reduction in force on December 1, 2026. This reduction is expected to be permanent.

All affected employees have been notified of their separation dates and that their separation from employment will be permanent. Affected employees are expected to be separated from employment beginning on December 1,2026, with all separations accomplished by December 31, 2026.

The following is a list of the job positions and number of individuals who will be affected by the mass layoff along with the anticipated schedule for job losses

Job Title	**Number of Affected Individuals**	**Date of Separation**
Member Services Advocate	45	12/31/26
OTC Grievance Analyst	4	12/31/26
QA Analyst	2	12/31/26

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Sr. Manager, Grievance	1	12/31/26
Sr. Manager, Operations	2	12/31/26
Supervisor, Member Services	5	12/31/26

There will not be any bumping rights for the affected employees, that is, employees will not be able to displace more junior employees out of their job positions as a result of this reduction in force.

There is no union representing affected employees.

If you have any questions or want additional information concerning this matter, please contact Kelley Berlin, Chief Human Resources Officer, at (800) 559-9358.

Sincerely,

Kelley Berlin

Kelley Berlin
Chief Human Resources Officer

cc: The Honorable Ron DeSantis, Governor (via Certified Mail)

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Primary Address: City	Primary Address: State / Territory Code
Jacksonville	FL
Tampa	FL
Deerfield Beach	FL
Lauderdale Lakes	FL
Miami	FL
Fort Pierce	FL
Port St Lucie	FL
West Palm Beach	FL
Royal Palm Beach	FL
Stuart	FL
Vero Beach	FL
Port Saint Lucie	FL
Port St Lucie	FL
West Palm Beach	FL
Port St. Lucie	FL
Jacksonville	FL
Port Saint Lucie	FL
Opa Locka	FL
HOMESTEAD	FL
Vero Beach	FL
Vero Beach	FL
Indiantown	FL
Port Saint Lucie	FL
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Fort Pierce	FL
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Fort Pierce	FL
Port St. Lucie	FL
port saint lucie	FL
Palm Bay	FL
Port St. Lucie	FL
Coral Springs	FL
Vero Beach	FL
Orlando	FL
Port St Lucie	FL
Vero Beach	FL
Port Saint Lucie	FL
Port Saint Lucie	FL
Port St. Lucie	FL
Vero Beach	FL
Fort Pierce	FL