

May 14, 2021

VIA EMAIL: WARNnotices@deo.myflorida.com

Attn: Christina Omran
State Trade and Rapid Response Coordinator
State Rapid Response Program
MSC 229
107 E. Madison Street
Tallahassee, FL 32399-4137

Re: Notice of Worker Separation

Dear Ms. Omran:

Please accept this letter as notice pursuant to the Federal Worker Adjustment and Retraining Notification ("WARN") Act. Genpact LLC (the "Company") currently performs services at Capital Plaza, 4th Floor, Building 1 South, 10401 Deerwood Park Blvd., Jacksonville, FL 32256 (the "Location") for one of its clients.

Due to material business changes to one of the Company's client's, the Company expects that on August 31, 2021, approximately 489 employees of the Company who are aligned to this client will be permanently laid off from the Company's workforce thereby constituting a site closure/plant closing. The attached Exhibit A provides the position classifications for the affected employees and the number of employees affected within each classification. This is the best information currently available to the Company, but it may change due to subsequent events, some of which may be outside of the Company's control.

The affected employees are not represented by a labor organization and have no bumping rights. By letters of this date, all affected employees have been individually notified pursuant to WARN.

The Company hopes to accomplish this process with the least possible disruption to its affected employees and surrounding community.

If you have any questions, please contact the undersigned at (203) 300-9547, Richard.Sutton@genpact.com, or 1155 Avenue of the Americas, 4th Floor, New York, NY 10036.

Sincerely,



Richard D. Sutton
Vice President & Legal Counsel

EXHIBIT A

I. Group Covered by the WARN Notices

This Notice of reduction covers employees employed by Genpact LLC aligned to Project BI-JAX at Capital Plaza, 4th Floor, Building 1 South, 10401 Deerwood Park Blvd., Jacksonville, FL 32256—most of whom are currently working from home in light of the COVID-19 Pandemic.

II. Job Titles/Classifications and Number of Employees Included in the Reduction

<u>Job Title/Classification</u>	<u>Number of Affected Employees</u>
Agents or Reviewers	388
Support Team	58
Team Leaders or Supervisors	33
Site Management	10
Total	489