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December 13, 2024

**VIA USPS MAIL AND EMAIL**

Mayor Renee Raper State Trade and Rapid Response Program  
P.O. Box 69068 [WARNnotices@commerce.fl.gov](mailto:WARNnotices@commerce.fl.gov)  
Lake Buena Vista, FL 32869  
Yolanda Triplett Russell Vickery  
State Rapid Response Coordinator Orange County Rapid Response Coordinator  
[RapidResponse@commerce.fl.gov](mailto:RapidResponse@commerce.fl.gov) [rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Wilderness Lodge (901 Timberline Drive, Lake Buena Vista, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective January 20, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 26 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Wilderness Lodge.

The valet contract between the Company and Disney's Wilderness Lodge will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S WILDERNESS LODGE 1/20/2025**

VALET	19
VALET DISPATCHER	6
VALET SUPERVISOR	1

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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Coronado Springs Resort (1001 West Buena Vista Drive, Lake Buena Vista, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective February 17, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 26 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Coronado Springs Resort.

The valet contract between the Company and Disney's Coronado Springs Resort will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S CORONADO SPRINGS RESORT 2/17/2025**

FACILITY MANAGER	1
VALET	17
VALET DISPATCHER	8

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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Riviera Resort (1080 Esplanade Avenue, Lake Buena Vista, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective February 17, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 8 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Riviera Resort.

The valet contract between the Company and Disney's Riviera Resort will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S RIVIERA RESORT 2/17/2025**

ASSISTANT FACILITY MANAGER	1
VALET	6
VALET DISPATCHER	1

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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Polynesian Resort (1600 Seven Seas Drive, Golden Oak, Florida 32836). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective January 20, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 41 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Polynesian Resort.

The valet contract between the Company and Disney's Polynesian Resort will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S POLYNESIAN RESORT AND SPA 1/20/2025**

ASSISTANT FACILITY MANAGER	1
FACILITY MANAGER	1
VALET	30
VALET DISPATCHER	8
VALET SUPERVISOR	1

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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Yacht Club Resort (1700 Epcot Resorts Boulevard, Lake Buena Vista, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective February 10, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 2 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Yacht Club Resort.

The valet contract between the Company and Disney's Yacht Club Resort will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**



**IMPACTED EMPLOYEES DISNEY'S YACHT CLUB RESORT 2/10/2025**

VALET

2

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State Rapid Response Coordinator  
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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Beach Club (1800 Epcot Resorts Boulevard, Lake Buena Vista, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective February 10, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 41 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Beach Club.

The valet contract between the Company and Disney's Beach Club will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S BEACH CLUB 2/10/2025**

ASSISTANT FACILITY MANAGER	1
FACILITY MANAGER	1
VALET	32
VALET DISPATCHER	5
VALET SUPERVISOR	2

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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Boardwalk (2100 Epcot Resorts Boulevard, Lake Buena Vista, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective February 10, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 27 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Boardwalk.

The valet contract between the Company and Disney's Boardwalk will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S BOARDWALK 2/10/2025**

FACILITY MANAGER	1
VALET	21
VALET DISPATCHER	2
VALET SUPERVISOR	3

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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Animal Kingdom Lodge (2901 Osceola Parkway, Lake Buena Vista, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective February 17, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 27 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Animal Kingdom Lodge.

The valet contract between the Company and Disney's Animal Kingdom Lodge will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S ANIMAL KINGDOM LODGE 2/17/2025**

ASSISTANT FACILITY MANAGER	1
FACILITY MANAGER	1
VALET	11
VALET DISPATCHER	5
VALET SUPERVISOR	9

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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Kidani Village (3701 Osceola Parkway, Bay Lake, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective February 17, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 8 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Animal Kingdom Lodge.

The valet contract between the Company and Disney's Kidani Village will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**



**IMPACTED EMPLOYEES DISNEY'S KIDANI VILLAGE 2/17/2025**

VALET	6
VALET DISPATCHER	2

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Russell Vickery  
Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Polynesian Resort (1600 Seven Seas Drive, Golden Oak, Florida 32836). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective January 20, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 41 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Polynesian Resort.

The valet contract between the Company and Disney's Polynesian Resort will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S POLYNESIAN RESORT AND SPA 1/20/2025**

ASSISTANT FACILITY MANAGER	1
FACILITY MANAGER	1
VALET	30
VALET DISPATCHER	8
VALET SUPERVISOR	1

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Orange County Rapid Response Coordinator  
[rvickery@careersourcecf.com](mailto:rvickery@careersourcecf.com)

Dear Sir / Madam:

Bags, A Metropolis Company ("the Company") provides professional valet services to Disney's Contemporary Resort (4600 World Drive, Lake Buena Vista, Florida 32830). Pursuant to the Worker Adjustment and Retraining Act of 1988 (the "WARN Act"), this letter is to inform you that the Bags employees working at this location are being separated from the Company effective January 20, 2025. A list of the job titles of the employees who will be affected, and the number of employees within each job title, is attached; a total of 40 employees will be impacted. We remain unsure if and when the Company will again staff its valet positions at the Disney's Contemporary Resort.

The valet contract between the Company and Disney's Contemporary Resort will not be renewed, thus prompting this notification. It is unknown if the new company awarded the contract will extend offers of employment to the current employees. All impacted employees have been provided notification pursuant to the WARN Act. None of the employees have bumping rights and are not represented by a union.

You may direct further inquiries about this matter to Ellen Ashkenazi, Vice President of Human Resources via e-mail: [eashkenazi@spplus.com](mailto:eashkenazi@spplus.com) or phone: (312) 274-2000.

Sincerely,

**Bags, A Metropolis Company**

**IMPACTED EMPLOYEES DISNEY'S CONTEMPORARY RESORT 1/20/2025**

VALET	30
VALET DISPATCHER	10

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