



Dear State Rapid Response Team,

I am writing to formally notify you that iVox Solutions has issued a Worker Adjustment and Retraining Notification (WARN) pursuant to the federal WARN Act and applicable state laws.

The WARN notice was issued on [Date] and is intended to provide advance notice of a potential layoff affecting our employees. The details of the notice are as follows:

Company Name: iVox Solutions

Address: 580 NW University Blvd, Port ST Lucie, FL 34986

Affected Facility: Port ST Lucie, Florida and Remote workers located in Orlando, Florida

Number of Affected Employees: 109

Expected Layoff Date: 10/31/2024

Reason for Layoff: Conclusion of contract with Altice USA

We understand the impact that this notice may have on the affected employees and are committed to providing support during this transition period. We are working closely with local workforce development agencies to offer assistance and resources.

If you have any questions or need further information, please do not hesitate to contact me directly at 772-301-1718 Ext 251 or mmercado@ivoxsolutions.com.

Thank you for your attention to this matter.

Sincerely,

Maria Mercado

Director HR & Recruiting

Email:

mmercado@ivoxsolutions.com

Phone: 772-301-1718 ext. 251

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Blvd. Port St. Lucie, FL 34986